

Thank you/Re: Regarding your inquiry on mask wearing at the Post Office

Sent:  Thursday, May 27, 2021 7:05 PM

From: Ramola D ramolad@everydayconcerned.net

To: Doherty, Stephen N - Boston, MA stephen.n.doherty@usps.gov

Hi Steve,

Thank you very much for your note, and I appreciate your reaching out to me.

My recent experience at the Milton Post Office, which has revealed a great deal about how the post office management functions, has assured me there are great USPS professionals in Boston such as George Kippenhans who are keen to assure customers they will not be discriminated against, just as much as there are uninformed postal clerks and postal managers in Milton who are fine with intimidating and discriminating customers. I do hope after this experience that the postal clerks and postal managers at Milton Post Office will be informed by Consumer Affairs, USPS not to intimidate and discriminate against customers who choose not to wear a mask--a medical device, only voluntarily worn, as the CDC and FDA both acknowledge--and who are exempt from wearing one, and to honor exemptions when apprised of them, with normal courtesy.

I understand your position as relayed below that the USPS has chosen voluntarily to comply with mask mandates and post signage where local orders are in place--but I do hope the USPS is also cognizant of the fact that these "mandates" and "orders" are not laws but guidances, deceptive language around which it is indeed the local governments who are responsible for. The voluntary compliance of the USPS with these local mask "mandates" does not warrant the USPS discriminating against those customers who choose not to wear the mask for whatever reason, and so there is indeed a problem with the mask signage--I think stores and post offices should not be posting signs on their doors requiring masks for entry and service: that is misleading. **There is no real pandemic ongoing, and that is the real problem: we are all being subjected to information and psychological warfare by miscreants in government--and the CDC.**

As I have stated in my long letter to the USPS Postmaster-General, masks have been found to be hazardous to health and dangerous for many to wear, including for children and employees at work anywhere, for long hours. I do hope the USPS will look into this in all seriousness and make thoughtful and informed, scientific decisions about mask-wearing (for an unproved pandemic) as the Massachusetts Governor has *not* done. Thousands of postal employees are being subjected to cruel and uninformed rulemaking internally on mask-wearing and spend long hours suffering through inadequate oxygen intake, and it is no wonder some of them are irritable on the job or going all-out to intimidate and bully customers as a matter of bureaucratic decision at the level of Post Office management, which I think is really what transpired at the Milton post office, now that I have a number of details to piece together. USPS Management might want to treat their employees--as also their customers better.

And surely it is encounters such as this that cause ripples that might assist conscientious managers like you and George Kippenhans to think deeply about all that is going on and convey your thoughts upward to your management so as to make good changes for the Post Office all around :)

PS: I have just re-read your note below that "[state and local mandates regarding the wearing of masks and social distancing do not apply to the Postal Service](#)": this is huge! In that case, I suggest you recommend to USPS Management it is better not to worry about "good corporate neighborliness" when masks for certain are detrimental to human health--and why impose social distancing and standing outside in line in all kinds of weather when you do not need to do so?

(The Wollaston/Beale Street, Quincy Post Office --where I have suffered through two absurd encounters with a bullying Postmaster (who Also needs some friendly customer service training, as the personnel in Milton do)--demands that only 3 people are allowed in the lobby at anytime, and I think that is both marked on the door and verbally demanded by the postal clerks and Postmaster, and has been all through a chilly winter (I have stood outside shivering in 30 degree weather myself, as also several senior citizens I have witnessed suffering in wind and cold--not healthy for any of us!): why permit such inconvenience when you do not have to?!)

Please feel free to consult with me anytime on matters of scientific reportage on these subjects of Public Health which are holding our nation transfixed at this time. I may be reached at my cell at [REDACTED] or via email and would be glad to send on articles and resources which might help the USPS make kinder decisions for all, customers and employees both.

I also highly recommend the work of Peggy Hall at The Healthy American, thehealthyamerican.org, who does great work informing all Americans on our rights and liberties as a freedom-loving people, which surely all of us as patriotic Americans should be doing our best to protect and uphold: the freedom to breathe unhampered minus masks is surely a very basic freedom we should all be enjoying.

Best wishes,
Ramola

Ramola D

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Thought makes the word come into power.

--Edmond Jabes

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----- Original Message -----

On Thursday, May 27, 2021 4:19 PM, Doherty, Stephen N - Boston, MA <stephen.n.doherty@usps.gov> wrote:

Ms. D,

George Kippenhan, from our Consumer Affairs office, asked me to reach out to you.

At the Postal Service, we encourage all of our employees to follow the guidelines of the CDC relative to infectious disease precautions.

While state and local mandates regarding the wearing of masks and social distancing do not apply to the Postal Service, as a good corporate neighbor, we have chosen to voluntarily comply with these mandates and post signage asking customers to wear a mask where such local orders are in place.

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