

Your USPS Service Request #26903155 Has Been Resolved! [ref:_00Dj0GyYH._500t0mJACZ:ref]

Received: Wednesday, May 26, 2021 11:07 AM

From: uspscusersupport@usps.gov uspscusersupport@usps.gov

To: ramolad@everydayconcerned.net ramolad@everydayconcerned.net



Dear Ramola D,

This is in regards to a negative experience you encountered with one of our employees at the Milton Post Office. I apologize that this was not a positive experience, and share your concern and disappointment regarding the treatment reported in your complaint.

We expect our employees to perform their duties in a manner which is both courteous and professional. Above all else, providing excellent customer service is our goal and we regret you did not receive it in this instance. Please be assured that appropriate action has been taken to address the issue and prevent a recurrence.

Please accept our sincere apology. Every effort will be made to provide you with quality service in the future.

If you have any further questions, please contact me at the telephone number below.

Sincerely,

Robert Munroe

Mgr Customer Services

WOLLASTON

617-472-1263

Your privacy is important to us. If you would like additional information on our privacy policy, please visit us online at: www.usps.com®.

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